



3644 \$1

PATENT
Customer No. 22,852
Attorney Docket No. 05793.3034-00

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:)
)
William J. Tumulty *et al.*) Group Art Unit: 3644
)
Application No.: 09/820,982) Examiner: Susan C. ALIMENTI
)
Filed: March 30, 2001)
)
For: SYSTEM AND METHOD FOR)
PRIORITIZING CUSTOMER)
INQUIRIES)

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

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Sir:

TRANSMITTAL LETTER

Enclosed is a reply to the Office Action of September 9, 2003.

The claims are calculated below:

	Claims Remaining After Amendment		Highest Number Previously Paid	Present Extra	Rate	Additional Fee
Total	55	-	42	13	x \$ 18	\$ 234.00
Indep.	5	-	4	1	x \$ 86	86.00
<input type="checkbox"/> First Presentation of Multiple Dep. Claim(s)					+\$290	0.0
Subtotal						\$ 320.00
Reduction by 1/2 if small entity						- 0.0
TOTAL						\$ 320.00

A fee of \$320.00 to cover the cost of the additional claims added by this reply is enclosed.

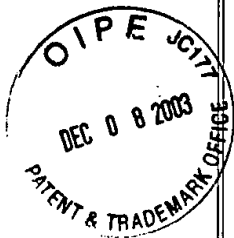
Please grant any extensions of time required to enter this response and charge any additional required fees to our deposit account 06-0916.

Dated: December 8, 2003

By: Ranjeev Singh
Ranjeev K. Singh
Reg. No. 47,093

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12/10/2003 651THID1-00000098-09820982
01-EC-1201 86.00-OP
02-EC-1202- 234.00-OP



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Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

AMENDMENT

In reply to the Office Action mailed September 9, 2003, please amend the
above-identified application as follows:

Amendments to the Claims are reflected in the listing of claims in this paper.

Remarks/Arguments follow the amendment sections of this paper.

12/10/2003 SSITHIB1 00000098 09820982

01 FC:1201
02 FC:1202

86.00 OP
234.00 OP

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